

# inter face

NOVEMBER/DECEMBER 2015

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## Have a Forest of Fun During the Holidays

West Central Telephone wishes you all the best this holiday season! It's a great time of year to bundle up and get outside — whether to pick the perfect Christmas tree at a farm, check out the light displays around town, or build a snowman in your yard.

While you're out and about, we invite you to stop by our office. You'll find ideas for holiday gifts including cool devices plus the TV services and Internet speeds to fully enjoy them.

### Our offices will be closed to enjoy the holidays on:

- Thursday, November 26
- Friday, December 25
- Friday, January 1



## TU & TV

### You now have lots of options for where and how you watch movies.

For example, on some blustery day, have the kids build a fort with blankets. Then combine our high-speed Internet with a tablet for a cinematic adventure using a streaming service like Netflix, Hulu, Amazon Instant Video, or watchTVeverywhere.com (free with your West Central TV service).

If curling up on the family room couch is more their style, use your SmartTV or Internet-connected TV to watch movies and more with your Internet connection. With smoking fast Internet speed, you won't have to wait while the movie loads, or buffers, and can enjoy higher-definition video.



Order up to 1 Gbps (that's 1,000 Mbps!) Internet speed! Phone with Internet plans start at \$49.95—add TV and get first month of HD service FREE!

**Call 800-945-2163 now.**



**West Central**  
Telephone Association  
*We Connect You.™*

# Get a Pic with Santa and Baby Animals!



Get set for a fun time at West Central Telephone's holiday open houses! We've invited the folks from Hemker Park & Zoo to bring a petting zoo with a baby reindeer, a baby sheep, a miniature horse and more to both Sebeka and Menahga events. Plus, Santa will be at the Sebeka event!

**Friday, December 4 from 2:30-4:30pm** at the Menahga office, located at 14 Main Street SW in Menahga.

**Friday, December 11 from 2:30-4:30pm** at the Sebeka office, located at 308 Frontage Road in Sebeka. Bring your camera for pictures with Santa!

Enjoy cookies, hot chocolate and coffee at both locations.

## Let Us Know What You Think About TV

**We are currently reviewing some of the television networks that we provide to you in your monthly TV subscription and would love to hear from you.** As always, we want to be able to bring you the best value for your entertainment dollar. As we continue to negotiate with various television networks, we would like to know which networks are important to you (and which ones might not be as important).

While we are negotiating with these programmers, it is helpful to us to tell them just what our customers think about their networks.

That's where you come in. We need to hear from you so we can provide our programmers with some honest feedback about what they are showing. **Please take a few minutes to complete a short survey on [www.TVOnMySide.com](http://www.TVOnMySide.com).**

As always, we appreciate your feedback on programming matters. We work hard to get the best programming deal with all of our network programmers to provide you with a valuable entertainment package. For more information about how negotiations affect your monthly bill, please visit [TVOnMySide.com](http://TVOnMySide.com)



**Paul Blart:  
Mall Cop 2**  
Premiering November 13

**starz**

Security guard Paul Blart is headed to Las Vegas to attend a Security Guard Expo with his teenage daughter Maya before she departs for college. While at the convention, he inadvertently discovers a heist – and it's up to Blart to apprehend the criminals.

Visit [starz.com](http://starz.com) for airdates/times. STARZ and related channels and service marks are the property of Starz Entertainment, LLC. Paul Blart: Mall Cop 2 © 2015 Columbia Pictures Industries, Inc. and LSC Film Corporation. All Rights Reserved.



## Holiday Coloring Contest

All children 10 years old or younger are invited to take part in the West Central Telephone 2015 Coloring Contest. Stop by and pick up an entry form, then color or decorate to your liking. When finished, drop off or mail your entry to Coloring Contest, West Central Telephone, PO Box 304, Sebeka, MN 56477.

**Entries must be received by Friday, November 27. Winners will be notified the following week. Official rules will be on the entry forms.**



## New Payment Option Coming Soon

Currently, you have options to mail or pay your bill in person or through SmartHub from your computer, smartphone or tablet for one-time or recurring payments. Soon, you'll have a new secure option for credit and debit card payments.

To remain compliant with the Payment Card Industry (PCI) Data Security Standard, we'll soon offer the option to pay your bill through an automated Pay-by-Phone system. The PCI standards are designed to help companies securely process credit and debit card payments, reducing the chances of fraud through increased data controls. This means when you pay your bill over the phone with a credit or debit card, you'll be transferred to an automated Pay-by-Phone system and will complete the transaction yourself.

You'll also have the option to create a Personal Identification Number (PIN) to make a payment over the automated system by check. Watch for more information about Pay-by-Phone coming soon.



## Rural Sebeka FTTH Update

Fiber to the Home (FTTH) construction is going well, with boring crews placing the conduit and drop crews following. The main line and tap crews are busy plowing fiber and setting pedestals that house the new equipment.

Once this work is done, a subcontractor will begin splicing the fiber on the side of the house and along the roads. West Central Telephone technicians will begin cutting over existing services on the east side early November.

TV services will be available around the first of the year; however, we do encourage you to call the office if you are interested in adding TV as it will be provided on a "first come, first serve" basis.

**If you have questions about the project or FTTH, please call the office.**



## HD Upgrade—First Month Free

Get the HD version of your favorite channels in your tier! Over 80 HD channels available. First-month equipment fee waived. Call for details!



## Welcome, New Members

Cameron, Dan .....	445-4563
Culbreath, Ashley .....	445-0753
Engebretson, Jacob .....	445-8327
Hanson, Joan .....	445-5537
Hodgden, Cassandra .....	445-7679
Juen, Venita .....	445-1966
Seals, Mena .....	445-6230
Smith, Jenna .....	445-1473
Treb, Justin .....	445-4694
Vavra, Jennifer .....	445-1510
Wiese, Eli .....	445-4818
Graba, Roy .....	472-8225
Green, Marcia .....	472-3176
Grotberg, Todd .....	472-3255
Nolte, Eric .....	472-4091
Rivard, Collin .....	472-1628
Vogel, Andreas .....	472-3011
Dewandeler, Carmen J .....	538-5904
Haataja, Marie .....	538-2785
Jokela, Mark .....	538-2015
Mills, Nicholas .....	538-5030
Vonada, Adam .....	538-6084
Aho, Rylan .....	564-0028
Anderson, Jonathon Jr .....	564-3824
Bowes, Lisa .....	564-8598
Davey, Cassie .....	564-2451
Day, Sonja .....	564-4859
Dissmore, Chris .....	564-5879
Ervasti, Nicole .....	564-6117
Frost, Tom .....	564-3433
Hillstrom, Zachary .....	564-1362
Hookom, Alan .....	564-5372
Huebner, Art .....	564-7466
Jasicki, Terrill .....	564-2693
Johnson, Sally .....	564-0293
Kelly, Julie .....	564-0230
Knowles, Marcus Dean .....	564-9008
Lintner, Megan .....	564-3270
Mortenson, Kurt .....	564-4471
Neisess, Kati .....	564-6113
Olson, Rhonda .....	564-7344
Poole, Allison .....	564-4037
Simonson, Ryan .....	564-6701
Top Notch Tree Service LLC .....	564-8733
Tormanen, Howard .....	564-6122
Yliniemi, Grace .....	564-1327
Ashman, Arrysa .....	837-1722
Brockpahler, Dave .....	837-2570
Chapman, Cathy .....	837-2048
Clark, Jarissa .....	837-2658
Impola, Naaman .....	837-6325
Oltman, Leon .....	837-5266
Rassler, Sara .....	837-6328
Rife, Allan Sr .....	837-7106
Rittmiller, James .....	837-5719
Wegscheid, Mark .....	837-6341



VCB's first finished home is above. Shown left to right are Robert & Emily Weiher Jr. and Patricia & Robert Weiher Sr., with their son Owen.

## BUSINESS SPOTLIGHT: Verndale Custom Builders

302 Mason Ave E, Verndale, MN 56481

Verndale Custom Builders (VCB) manufactures system-built homes indoors. They then deliver the homes to the customer's foundation. An in-house designer assists customers with design and layout of their new home, ensuring each home is custom designed. They can build up to a 28' x 72' house.

The owners of VCB, Robert Weiher Sr. and son Robert Weiher Jr., also own Whispering Pines Log Homes and JR Construction of Verndale. These companies typically build higher-end homes capturing 15-20% of the market. When the Verndale Custom Homes facilities were for sale, the Weiher's wanted to buy the business, hoping to tap into the other 80-85% of the market. They were able to take advantage of very low interest rates through our Rural Development Loan program, which helped them complete the purchase.

We asked Bill Hess, general manager of VCB, what makes the business stand out from others? He said, "We recently had a grand opening event where several owners of a home built by Verndale Custom Homes came back to say they really enjoy their home and are glad we are back in business. That's a great legacy to build upon." VCB was able to hire many former employees, allowing them to jump right back into production.

West Central Telephone provides telephone and high-speed Internet services to VCB, and we also help them with their business phone system and computer network. All home design plans and other customer data is backed up in the cloud through our Filehopper Plus service. Filehopper Plus gives them access to files from any Internet-connected device. It also assures them that in case of a fire or other emergency, their files will remain safe.

**For more information about Verndale Custom Builders, visit them on the web at [www.Verndalecustombuilders.com](http://www.Verndalecustombuilders.com), or call 445-6006. For more information on the Rural Development Loan program, phone systems, securing your computer network or protecting your important files, give us a call at 800-945-2163.**